

Operation Staff

- **Work location:** QTSC Building 9, Street No.3, Quang Trung Software City, Tan Chanh Hiep Ward, District 12, Ho Chi Minh.

Job Requirement

- Graduate in any education background
- Fluent in English
- Communication skills and team work skills
- Positive thinking, cooperative for stake holder, eager to learn
- Work with attitude “Learn from troubles, change troubles to chance”

Job Description

- To manage and maintain the international network through the monitoring system
- To be responsible for basic trouble shooting by cooperation with Global Partner Carrier
- To receive and feedback inquiries from customer
- Service Quality Improvement
- Any other customer support

Benefits

- Training programs to improve your work performance
- Improve yourself by English class, Japanese class
- Light meal for shift working
- Accident insurance 24/24
- Enjoy annual activities in Company Trip, Party, team building, health check,...

Working time

- Shift time: 08:00 – 20:00 and 20:00 – 08:00 (40 hours/week)
- Shift working to be arranged on shift schedule in principle 3 days off in each 7 days

Salary

Start from 350 (Entry Level)

Shift allowance (Shift working)



Please send your CV or contact us via:

Phone : +84-8-3714-5151

Email : recruit@gnoc.kddi.com

Facebook : <https://www.facebook.com/KDDI.HCMGNOC/>

Deputy Head of KDDI HCM GNOC

(signed)

TOKIHIRO SEKI